

# PRIVACY POLICY – RENTRO STAYS

Effective Date: April 16, 2026

## 1. Introduction

Rentro Stays ("we", "our", or "us") is committed to protecting your personal information in compliance with applicable Canadian privacy laws, including the Personal Information Protection and Electronic Documents Act (PIPEDA). By accessing or using our Platform, you consent to this Privacy Policy.

## 2. Scope

This Privacy Policy applies to all users of the Platform, including property owners ("Hosts") and guests ("Users").

## 3. Information We Collect

We may collect personal information including, but not limited to: name, email address, phone number, property details, booking preferences, IP address, device information, browser type, and usage data.

## 4. Collection Methods

Information is collected directly from you through forms and automatically via cookies, analytics tools, and server logs.

## 5. Purpose of Collection

We collect and use information to: facilitate communication between Hosts and Users, process listing submissions, respond to inquiries, improve our Platform, maintain security, and comply with legal obligations.

## 6. Platform Role and Data Sharing

Rentro Stays operates solely as an advertising platform. Information submitted may be shared with Hosts or Users to facilitate communication. We do not process bookings or payments.

## 7. Disclosure of Information

We may disclose information to service providers such as hosting platforms (e.g., Wix), analytics providers, or where required by law. We do not sell personal information.

## **8. International Data Transfers**

Your information may be stored or processed outside of Canada. By using the Platform, you consent to such transfers.

## **9. Data Security**

We implement reasonable administrative, technical, and physical safeguards. However, no system is completely secure, and we cannot guarantee absolute protection.

## **10. Data Retention**

We retain personal information only as long as necessary for the purposes outlined or as required by law.

## **11. User Rights**

You may request access, correction, or deletion of your personal information by contacting us. We will respond in accordance with applicable law.

## **12. Cookies and Tracking**

We use cookies and similar technologies for analytics and functionality. You can manage cookie preferences through your browser settings.

## **13. Third-Party Services**

The Platform may integrate third-party tools. We are not responsible for their privacy practices.

## **14. Children's Privacy**

The Platform is not intended for individuals under 18 years of age.

## **15. Changes to this Policy**

We reserve the right to update this Privacy Policy at any time without prior notice. Continued use constitutes acceptance of any changes.

## **16. Contact Information**

For inquiries regarding this Privacy Policy, contact: [Insert Email Address]